

Things work out best for those who make the best of how things work out

- John Wooden

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Ziqad 16,1443 | June 16, 2022

Residents of Al-Safa Heights get justice through Ombudsman's intervention

CITY REPORTER

Under the directions of Federal Ombudsman Mr. Ejaz Ahmad Qureshi, the office of Ombudsman started proceedings through IRD system.

The residents of Al-Safa Heights, Islamabad filed a complaint under IRD against the management of Al-Safa Heights for resolution of their grievances.

They stated that 150 families are residing in Al-Safa Heights, its management regularly charge Rs.7000/- as ser-

vice charges but they have not provided the facility of water, cleaning and lift services, due to which the residents are suffering great hardship.

Mr. Muhammad Saqib Khan, Registrar WMS and Ms. Zariab Mussarat, Dy. Director(complaints) summoned the management of Al-Safa Heights. During the proceedings, the management of Al-Safa Heights promised to resolve the issues of residents on immediate

basis.

Later on, the management informed that one lift has been operationalized, whereas the second lift would be operationalized at the end of June this year, damaged pipes have been replaced and better measures have been taken for cleanliness. The residents of Al-Safa Heights have thanked the Federal Ombudsman through a letter that due to his intervention, their problems have been resolved.

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FEDERAL OMBUDSMAN OFFICE EXPANDS ITS SERVICES THROUGH INFORMAL RESOLUTION OF DISPUTES (IRD)

Residents of Al-Safa Heights get justice through Ombudsman intervention

ISLAMABAD, June 15: Under the directions of Federal Ombudsman Mr. Ejaz Ahmad Qureshi, proceedings through IRD system have started. The residents of Al-Safa Heights, Islamabad filed a complaint under IRD against the management of Al-Safa Heights for resolution of their grievances. They stated that 150 families are residing in Al-Safa Heights, its management regularly charge Rs.7000/- as service

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رسول اللہ ﷺ نے فرمایا اسلام کی بنیاد پانچ چیزوں پر ہے تم ان کی کئی سے اہل گویش بن کر نہ گرنے کے سوا کوئی چارہ نہیں اور یہ سب محمد محمد ﷺ کے لیے رسول ہیں اور تمہارا قائم رکھنا اور کافروں اور کفاروں کا رکھنا ہے (گنگاوی سیرت نمبر ۶)

Barkat Rice Mills (Pvt) Limited

RAWALPINDI

Govt will fully support agriculture sector: Miftah

Finance Minister Miftah Ismail says the government is committed to provide full support to agriculture sector. The Fertilizer Manufacturers of Pakistan Advisory Council in facilitating the farmers and reassured about the present government's policy to provide full support to agriculture sector for its growth and development is hail worthy.



EU must appoint special envoy to Kashmir: AJK President

President Azad Jammu and Kashmir Barrister Sultan Mahmood Chaudhry says appealed to the European Union to appoint a special envoy to Kashmir so that it can review the situation in Occupied Kashmir and submit its report to the European Parliament. The European Parliament should also organize an Intra-Kashmir Dialogue and play its role in initiating dialogue between India and Pakistan.

Simultaneously published from Islamabad, Lahore and Multan

Ziq'aad 16, Thursday, June 16, 2022

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Federal Ombudsman starts proceedings through IRD System

Staff Reporter

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