

Tuesday

January 30, 2024

Rajsh 18, 1445 A.H.

22 pages
Price Rs. 90.00INTERNATIONAL
THE NEWS

Islamabad/Rawalpindi Edition

Also published from
Lahore, Karachi, London and globally on the
World Wide Web at:
www.thenews.com.pk

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Ombudsman assures business people for his role to address issues

Islamabad

Ejaz Ahmed Qureshi, Wafaqi Mohtasib (Ombudsman) said that the business community plays an important role in economic development and assured of his cooperation in addressing their grievances. He said this while talking to a delegation of the Islamabad Chamber of Commerce and Industry (ICCI) that visited his office led by Ahsan Zafar Bakhtawari, president, says a press release.

Ajaz Ahmed Qureshi has said that a separate portal for ICCI will be created to solve the grievances of the business community, and if the complaints are not resolved within thirty days, they will be automatically transferred to the Wafaqi Ombudsman for redress. He said that ICCI should form a committee to liaise with his organisation

for redress of complaints. He further said that about 200 institutions and departments of the federal government come under their jurisdiction and his organization dealt with 194,000 complaints last year.

More than 85% of the decisions were implemented. Every complaint in the Federal Ombudsman is decided within sixty days due to which there are no pending complaints. He said that 22 regional offices and complaint centres are already available for immediate redressal. Soon regional offices in Gilgit-Baltistan and Azad Kashmir will be opened. These far-flung offices would benefit the common people a lot.

Speaking on the occasion, Ahsan Zafar Bakhtawari, President Islamabad Chamber of Commerce said that ICCI has more than 8000 members who



play an important role in the development of the economy by promoting industrial and commercial activities. He said that ICCI members have to face issues with FBR and other institutions and stressed that a focal person of the Federal Ombudsman should be ap-

pointed for ICCI to help solve the issues of the business community. He said that if the problems of the business community are solved soon, the economy will develop better. Azharul Islam Zafar, vice president ICCI lauded the efforts of the Federal Om-

budsman to resolve the complaints of the people quickly against the mismanagement of the public institutions under the federal government and assured the full cooperation of the Chamber in this regard.

Zafar Bakhtawari, former president and Secretary General UBG Pakistan said that the efforts being made by the Federal Ombudsman to resolve the complaints of the people need to be better highlighted in the public so that the maximum people can benefit from its services. He said that the ICCI is ready to organize awareness programs about its services in collaboration with the Federal Ombudsman. Raja Muhammad Imtiaz, Maqsood Tabish, Malik Nadeem Akhtar, and others were included in the delegation.

Separate portal for addressing problems of business community: Ejaz

5 hours ago

in Islamabad



Wafaqi Mohtasib, Ejaz Ahmed Qureshi on Monday said that a separate portal would be established soon for addressing genuine problems of business community.

Chamber of Commerce and Industry (CC&I), plays a key role in every society and a separate portal would be set up for the chamber to resolve the problems being faced by the business community, he said while talking to a delegation of the Islamabad Chamber of Commerce and Industry headed by Ashan Zafar Bakhtawari, which called on him here. Vice Har-ul-Islam, Malik Nadeem Akhter, Ch. Maqsood Tabish, Raja Muhammad Imtiaz Abassi and Col (Retd) Kamran Baig were also present on this occasion.

“If the complaints appearing on the portal are not resolved by the agencies concerned within the period of 30 days’ these would be automatically transferred to Wafaqi Mohtasib Secretariat and the action would be initiated accordingly, ” Ejaz said.

Wafaqi Mohtasib said that ‘Business and Industry’ employs a large number of people in the country, adding that we are committed to speedy resolution of their problems.

Wafaqi Mohtasib assures to address issues of the business community

29/01/2024



Islamabad, JAN 29 /DNA/ – Ejaz Ahmed Qureshi, Wafaqi Mohtasib (Ombudsman) said that the business community plays an important role in economic development and assured of his cooperation in addressing their grievances. He said this while talking to a delegation of the Islamabad Chamber of Commerce and Industry (ICCI) that visited his office led by Ahsan Zafar Bakhtawari, President.

Ajaz Ahmed Qureshi has said that a separate portal for ICCI will be created to solve the grievances of the business community, and if the complaints are not resolved within thirty days, they will be automatically transferred to the Wafaqi Ombudsman for redress. He said that ICCI should form a committee to liaise with his organization for redress of complaints. He further said that about 200 institutions and departments of the federal government come under their jurisdiction and his organization dealt with 194,000 complaints last year. More than 85% of the decisions were implemented. Every complaint in the Federal Ombudsman is decided within sixty days due to which there are no pending complaints. He said that 22 regional offices and complaint centers are already available for immediate redressal. Soon regional offices in Gilgit-Baltistan and Azad Kashmir will be opened. These far-flung offices would benefit the common people a lot.

Speaking on the occasion, Ahsan Zafar Bakhtawari, President Islamabad Chamber of Commerce said that ICCI has more than 8000 members who play an important role in the development of

the economy by promoting industrial and commercial activities. He said that ICCI members have to face issues with FBR and other institutions and stressed that a focal person of the Federal Ombudsman should be appointed for ICCI to help solve the issues of the business community. He said that if the problems of the business community are solved soon, the economy will develop better

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