

## FGEHA submits implementation report on recommendations of ombudsman's team

**By our correspondent**

ISLAMABAD: The Federal Government Employees Housing Authority (FGEHA) communicated that it had implemented all the recommendations made by the federal ombudsman's inspection team in response to the public complaints.

The team had directed the FGEHA to place the seniority list of the allottees on its website to be duly updated after every 30 days along with preparing the billboards and placing instructions for the visitors at the key places in English and Urdu.

It also instructed that the applicants might be apprised of the objections/deficiencies with regard to their requests for transfer

of plots and houses within three days in addition to provision of two additional printers for facilitating the public/visitors.

The team also directed the authority to make necessary arrangements for protecting the record room from accidental outbreak of fire by installing necessary firefighting equipment.

Submitting its report to the Federal Ombudsman Secretariat, the authority stated that the recommendations had been fully implemented in letter and spirit.

Duly acknowledging the step, the federal ombudsman expressed his satisfaction and urged that provision of necessary facilities to the masses was one of the basic responsibilities of all government agencies.