



Envoys present credentials to President Zardari

Govt. ensuring all possible facilities to members of visiting Sikh community: PM



## Inspection Team of the Federal Ombudsman Visits PIMS Hospital

Federal Ombudsman takes notice of public complaints – decline in various departments due to outsourcing at PIMS, poor cleanliness

Islamabad  
Waseem Qureshi

Federal Ombudsman Ejaz Ahmad Qureshi has expressed concern over the deterioration of certain departments caused by outsourcing at PIMS Hospital, poor cleanliness arrangements, and the lack of facilities for patients. He directed the hospital administration to improve its performance. He issued these instructions after reviewing the report submitted by his inspection team sent to PIMS.

Taking notice of a large number of complaints received against PIMS Hospital, the Federal Ombudsman sent an inspection team yesterday under the supervision of Director General Muhammad Ashfaq Ahmad. The team included Associate Adviser Iftikhar Hussain Naqvi, Deputy Adviser Parvez Haleem Rajput, Consultant Khalid Sial, and Investigation Officer Jameel Ahmad. The inspection team met with patients, visited various departments of the hospital, reviewed complaints, and issued instructions to the administration for their resolution. The team also reviewed the implementation status of the recommendations made during its previous visit.

When the inspection team arrived at the hospital, all departments were overcrowded with patients. The condition of the emergency wards and



the performance of the outsourced departments were also found unsatisfactory. Observing the lack of cleanliness, shortage and poor condition of stretchers and wheelchairs in emergency wards, and weak security arrangements, the team recommended that in the future, any outsourcing contract to a private company should only be awarded after thoroughly reviewing its performance. Keeping in view the heavy influx and increasing number of patients, the hospital administration was instructed to introduce a token system in the hospital laboratory as well. The cardiology department was instructed to increase the number of ECG rooms from three to five and to allocate a separate room for women.

During the briefing, the team was

informed that recently 93 new doctors and 113 paramedical staff have been appointed at the hospital. Despite this, many posts for doctors, nurses, and paramedical staff remain vacant. It was also informed that more than ten thousand patients visit the hospital daily, for whom there are only two MRI machines and 28 ultrasound machines, while the gynecology department alone has to conduct ultrasound for more than three hundred patients every day. The Federal Ombudsman instructed that vacant posts of doctors and nurses be filled in accordance with law and regulations. The committee has submitted its preliminary report to the Federal Ombudsman, while a detailed report containing recommendations will be presented within a week.