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Mohtasib directs Polyclinic to urgently improve medical services

STAFF REPORTER

The Wafaqi Mohtasib (Federal Ombudsman), Mr. Naveed Kamran Baloch has directed the administration of the Polyclinic Hospital to ensure uninterrupted provision of medicines and proper treatment to all patients along with availability of doctors at the hospital.

He has also sought details of the purchase and disbursement of medicines along with the duty roster of the doctors. The Wafaqi Mohtasib has further directed that the Polyclinic-II Hospital currently under construction in Sector G-11, be completed as per its original time frame.

He gave these directions while responding to a report submitted

by the Wafaqi Mohtasib's Inspection Team that visited the Federal Government Services Hospital (Polyclinic) on Tuesday.

The WM instructed that immediate steps should be undertaken to improve the general cleanliness and sanitation level at the hospital. 'No patient should be returned with-



OMBUDSMAN

out providing proper medical treatment and medicines', he observed. He also directed that the vacancies of doctors, nurses and paramedical staff currently lying vacant may be filled as early as possible as per the relevant provisions, upholding the highest consideration for merit

and transparency.

It may be pointed out that the Wafaqi Mohtasib's Inspection Team visited the Polyclinic Hospital in response to a large number of public complaints regarding mal-administration and difficulties in proper medical treatment at the hospital. Headed by the Senior Advisor, Wafaqi Mohtasib Secretariat, Ms. Raana Seerat, the inspection team included Maj. Gen. (R) Haroon Sikandar Pasha, Advisor, WMS and Consultants Mr. Pervaiz Haleem and Mr. Khalid Sial. The team went visited various sections and departments of the hospital and issued on the spot instructions for prompt redressal of public complaints.

Ombudsman's team dissatisfied with state of affairs at Polyclinic

ISLAMABAD: Federal Ombudsman Naveed Kamran Baloch has directed the administration of the Polyclinic Hospital to ensure uninterrupted provision of medicines and proper treatment to all patients.

Besides, he also directed availability of doctors at the hospital, and asked for details of the purchase and disbursement of medicines along with the duty roster of the doctors.

He has further directed that the Polyclinic-II Hospital currently under construction in Sector G-11, be completed as per its original time frame.

He issued these directives after the ombudsman's Inspection Team, which visited the Federal Government Services Hospital (Polyclinic) here on Tuesday submitted a report, highlighting many deficiencies.

He instructed that immediate steps be undertaken to improve the general cleanliness and sanitation at the hospital.

"No patient should be returned without receiving proper treatment and medicines," he observed.

He also directed that the vacancies of doctors, nurses and paramedical staff currently lying vacant may be filled as early as possible as per the

relevant provisions, without compromising merit and transparency.

The Wafaqi Mohtasib's Inspection Team visited the Polyclinic Hospital in response to a large number of public complaints regarding mal-administration and improper medical treatment at the hospital. — Staff Reporter