

**DATA OF OVERSEAS PAKISTANIS FACILITATED & THEIR COMPLAINTS/
PROBLEMS RESOLVED FROM 1STJANUARY TO 31ST DECEMBER, 2025**

Complaints/ Problems/ Facilitations	RECEIVED	RESOLVED/ DISPOSED OF	UNDER-PROCESS
Complaints received direct in Grievance Commissioner Office WMS	2,250	2,250	-
Problems/ Complaints handled by Pakistan Missions Abroad	43,011	41,418	1,593
Problems/ queries of Overseas Pakistanis going abroad & coming back to their homeland resolved instantly at One Window Facilitation Desks.	91,891	91,891	-
Total	137,152	135,559	1,593